



TOWN OF GEORGINA

**Dear Water and Sewer Billing Customer:**

Enclosed with this brochure you will find your most recent Water / Sewer Billing.

Council approved the 2009 rates on March 2, 2009. The rate changes represent an overall 8.1% increase over 2008 rates and are necessary to provide for the increasing maintenance and operating costs of both systems to ensure safe and reliable water and sewer treatment programs. It is important to note that Georgina's water and sewer rates remain comparable with all other York Region and surrounding municipalities.

In addition to the metered consumption rate, a "capital cost recovery" fee in the amount of \$10.00 is included with each water and sewer billing issued. The capital cost recovery fee is calculated to provide the necessary funds to replace and repair both the water and sewer infrastructure as they age. No change was made to this rate for 2009.

Should you have any inquiries regarding your water and sewer billing, please contact the **Tax/Water Division** at the telephone numbers listed on the front of this brochure.

Sincerely,

A handwritten signature in black ink, appearing to read "David Reddon".

David Reddon  
Manager of Taxation and Revenue



TOWN OF GEORGINA

**PAYMENT INFORMATION**

There are several convenient payment options available to you:

- ⇒ At the Civic Centre, payment can be made using cash, cheque or debit card
- ⇒ Payments can be made at your financial institution through a Teller or Automated Teller Machine (ATM)
- ⇒ From the comfort of your home, payments can be made through telephone or online banking with your financial institution - Payee Name is Georgina Water
- ⇒ By mail - please enclose remittance stub and record account number on your cheque

**OUTSTANDING WATER / SEWER ACCOUNTS**

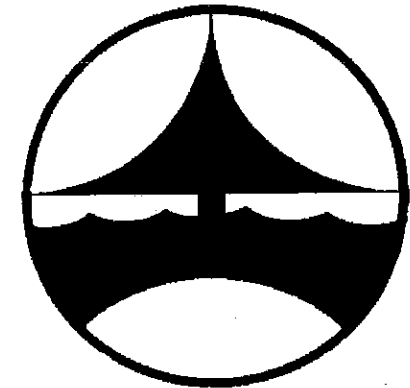
Please note that all unpaid water arrears are transferred to the owner's property tax account. Once transferred, the unpaid balance becomes subject to monthly interest at the prevailing rate and collected in the same manner as property taxes.

**REMEMBER: \*\*CALL BEFORE YOU DIG\*\***

TOWN OF GEORGINA  
26557 Civic Centre Road  
Keswick, Ontario  
L4P 3G1

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**2009**

**Water and Sewer Billing  
Information Brochure**

TOWN OF GEORGINA  
TAX / WATER DIVISION  
905-476-4301 905-722-6516

# NEW RATES

## 2009 Rates Established

### Effective with Billings Issued on

Or after April 1, 2009

Metered Water Rate	\$1.00 /cubic metre (approx. 220 gallons)
Sewer Rate	equal to 113% of water Consumption
Capital Cost Recovery	\$10.00

### Example of a Typical Quarterly Consumption and 2009 Billing

Based on an average of 65 cubic metres used in one quarter (three (3) months)

Water	\$ 65.00
Sewer	\$ 73.45
Capital Cost Recovery Fee	\$ 10.00
<b>Total Quarterly Billing</b>	<b>\$148.45</b>
Early Payment Discount (2.0 %)	<u>-2.97</u>
<b>Net Quarterly Billing</b>	<b>\$145.48</b>

# MONITORING WATER USE

## DID YOU KNOW.....

The average Georgina water user consumes approximately 65 cubic metres (14,300 gallons) of water per three (3) months. You can use your water meter to find out how much you consume. Knowing how to read your water meter allows you to monitor your water consumption and detect leaks in your plumbing or fixtures.

## READING YOUR METER.....

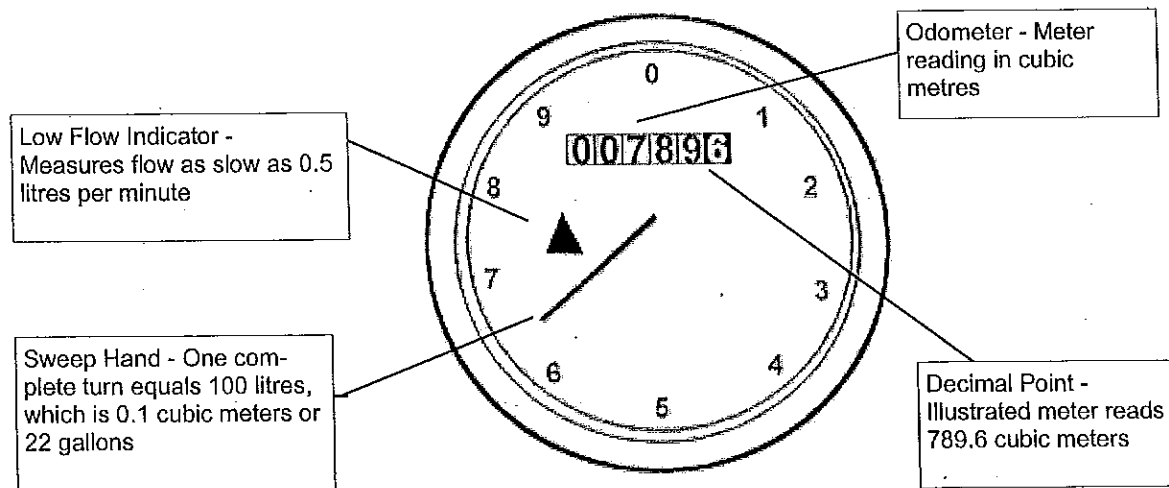
Your water meter reads in cubic metres. Your consumption is displayed much like the odometer of a car. Every 100 litres of water consumed causes the sweep hand to make one revolution, and causes the measured total to increase by 0.1 cubic metres (the black wheel on the odometer). Ten turns will move the first white wheel one increment.

## MONITORING WATER USE.....

*Daily Consumption:* Write down your meter reading at a set time during the day. Write another reading the same time the next day. The difference was your water consumption for that 24 hour period.

*Leak Detection:* Turn off all water in your house, including humidifiers, air conditioners, and ice makers. Then watch the low flow indicator on your water meter. If the red triangle is moving water is still going through the meter and indicates you possibly have a leak. You should check all fixtures including taps and toilets and make any necessary repairs.

### WATER METER FACE



The Town's contractor for meter repair and installation is Neptune Technology Group Limited. Their office may be contacted directly at 1-800-667-4387 for appointments.

